

**Welcome to DT OneBill.**

This guide has information on the services, features & functions that you have with DT OneBill.

**ANSWER MACHINE**

**Access Code Options**

**Change the access code**

- Press 1 for Options.
- Press 2 to change the access code.
- Enter the old access code (if you did not have one, then the default code is 0000)
- Enter new access code (make sure you have a note of the new code).
- Press 1 to accept the code change.

**Deactivate the Access Code Option**

- Press 1 for Options.
- Press 2 to change the access code.
- Enter the old access code (if you did not have one, then the default code is 0000)
- Press 2 to deactivate the code option.

**Activate & Deactivate the Answer Machine**

**Activation Code**

- Lift the receiver from the telephone base.
- Press \*10#
- Confirmation is notified by hearing a continued tone.
- Return the receiver to the telephone base.

**Deactivation Code**

- Lift the receiver from the telephone base.
- Press #10#
- Confirmation is notified by hearing a continued tone.
- Return the receiver to the telephone base.

**Listen To Messages**

You have the option to listen to your voice messages from home or even from another telephone in another place (Remote access to your phone service- personal access code required (default code 0000 is not permitted) – see section -access code options).

**From Home:**

Option 1:

- Lift up the receiver.
- Wait about 7 to 10 seconds and this will automatically log into the answer machine service.

Option 2:

- Lift up the receiver.
- Dial 069. (For immediate access to the answer machine service).

### **From Another Phone/Place in Spain or Abroad:**

- Call you own number (if someone answers when you call home then this prevents you checking your messages).
- Interrupt your welcome message by pressing the (star) \* key.
- Type in your personal access code (0000 is not permitted).
- You now have access to your home message service from another place.
- When finished hang up the phone as normal, this will disconnect you from the message service.

### **Dealing with the message options:**

You have the following options available to you when you access your messages:

If you have messages, new, old, stored – then you will hear the following three options:

- Press 1 to listen to your messages.
- Press 2 to store your messages.
- Press 3 to delete your messages.

If you have no messages you will hear the following:

(The answer machine service informs you that you have no new messages) followed by the following three options:

- Press 2 for message options.
- Press 1 personal options.
- Press 0 to exit.

### **Notification of New Messages or Missed Calls**

Service available from Domo telephones (possibly works with other telephones that have a flash indicator but this cannot be guaranteed).

To activate or deactivate the flashing light indicator on your Domo telephone handset. (The light flashes indicating that you have received a new call or message.

- Press Mensajes or dial 069 to enter the answer machine service.
- Press 1 for Personal Options.
- Press 3 for notification of new messages.
- Press 4 to activate or deactivate the flashing indicator on the telephone.

- Press 1 to confirm the change.

### **Change the Answer Machine language (example English).**

Please note that to change the answer machine language you are required to empty your messages first.

Quick guide:

- Press 1 to listen to your messages.
- Press 2 to store your messages.
- Press 3 to delete your messages.

### **Follow the guide to change the language:**

- Lift the receiver from the telephone base and either wait for about 7 seconds for the answer service to start or dial 069 to access immediately.
- Press 1 for personal options.
- Press 4 to change the answer machine language.
- Enter your secret code if you have one, if you are not sure use the default code (0000).
- Press 3 for more language options.
- Press 1 to select English. 2 for French, 3 for German.
- Press 1 to accept the change of language.
- You will hear the acceptance of the language change via an English recorded voice.

### **Welcome Message Options.**

#### **Change the personal answer machine message:**

- Press 1 for personal options.
- Press 1 to change the welcome message.
- Enter your 4 digit code (default code is 0000).
- Press 2 to modify the message.
- Press 1 if you wish to hear or keep the standard message.
- Press 2 to personalise the message.
- Once the voice stops speaking and asks you to start speaking to record your personal message do so (length of message cannot exceed 30 seconds).
- Once you finish your message press the (#) key.
- Press 1 to store it or 2 to re-record the message.

### **Call Waiting Function**

Call waiting allows you to receive a second call whilst already on a call.

To activate this facility:

- Lift the receiver.
- Activate press \* 43 #
- Deactivate # 43 #
- You will hear a continued tone to confirm the action taken has been successful.

### **Caller Waiting Identification**

You have the option to activate the (caller waiting identification), this allows you to display a waiting call on your handset (may not work with all types of handsets) whilst you are occupied on another call. For this function to work you are required to have both the answer machine and caller identification functions activated.

It is required to have a handset that accepts this function and also that your line is able to be configured to work with this service.

### **Caller Identification**

Caller identification (ID) allows you to see on the telephone screen who is calling you or who has called you.

- View who is calling you.
- View who has called you whilst you were out (missed calls).
- View calls that have been made from your telephone handset.
- View a past list of incoming and outgoing calls (last 50 recorded).
- Receiver of call views your number you called from, unless you use the caller ID hidden service.

### **Hide your number from being displayed on receiver's end**

When making a call you have the option of hiding your number from being displayed on the receiver's telephone handset (private/ hidden number).

To use this option you need to dial 067 before you dial the number you wish to call.

Example: 067 0044...etc.

### **Call Divert Service**

You have the option to activate (caller divert if busy), if you are on a call and someone tries to call you, then the call will be diverted to another number (you need to allocate the number to divert the call to). If you have this service activated it has priority over the answer machine. You will be billed for the call to the diverted number.

### **To activate or deactivate the divert service.**

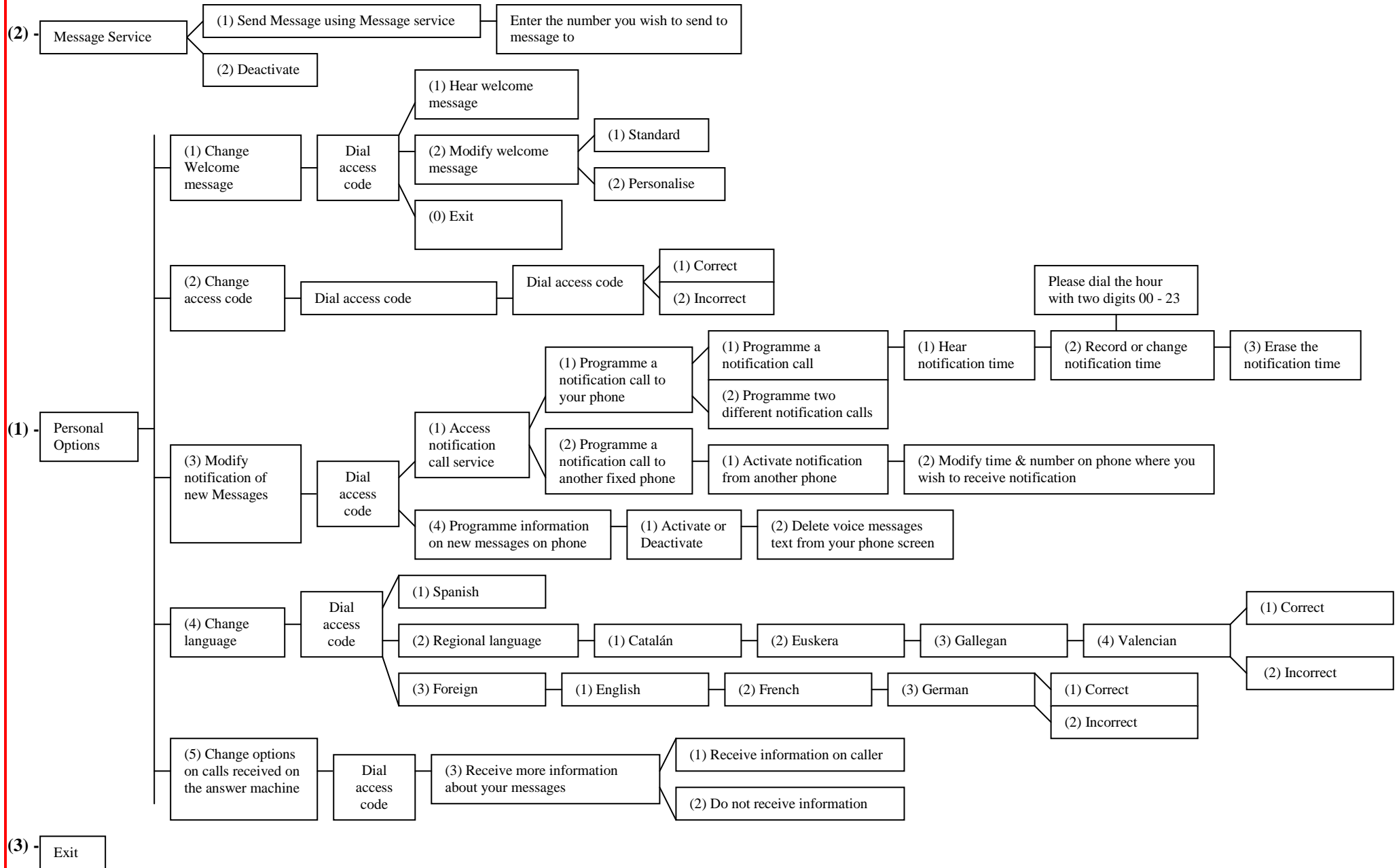
#### **Activate:**

- Lift receiver & wait for dialing tone.
- Dial the code \* 67 \*
- Immediately dial the telephone number you wish to divert the call to.
- To confirm this press the # key. You will hear a continuous tone that confirms the activation.
- Hang up the phone.

#### **Deactivate Divert Service**

- Lift receiver & wait for dialing tone.
- Dial the code # 67 #
- Hang up the phone.

## ANSWER MACHINE SERVICE



## SERVICIO CONTESTADOR

